



Job Description

Job Title: Freelance Outreach Worker

Salary: £25,039 (FTE).

Location: Based within Ashfield and Mansfield due to Outreach duties – Office base is NIDAS, Suite 1B Birch House, Southwell Road West, Mansfield, Notts, NG21 0HJ

To Apply: Please contact Leanne@nidas.org.uk for an application pack or send an up-to date CV and a supporting statement that highlights your interest in NIDAS, this role, and summarises your fit against the criteria set out in the person specification and role description (maximum two pages).

If you have been shortlisted for interview, you will be informed by email. Regrettably, we are normally unable to acknowledge unsuccessful applicants. We reserve the right to close a recruitment campaign earlier than the advertised closing date if a high volume of responses are received.

We have an exciting new position to join the dedicated team at NIDAS. We pride ourselves on our person centred approach and we are continually striving to improve, develop and create services to improve the lives of families affected by domestic abuse. We are looking for a dynamic individual that will provide a non-judgmental, non-directive, emotional and practical support to women living in the districts of Mansfield and Ashfield who have been impacted by domestic abuse.

Background:

NIDAS are an independent domestic abuse organisation that are passionate about supporting women and families impacted by domestic abuse. We use a whole family approach to ensure the best possible outcomes for those that we support. We have been operating for over 30 years in the Mansfield and Ashfield district.

Purpose of the job:

- Provide support for women and children who have been impacted by domestic abuse
- NIDAS provides a holistic whole family support approach.
- Raising awareness of domestic abuse
- Support the wider team during annual leave/sickness.

Main duties:

- Provide a safe, environment in which to provide emotional and practical support.
- Maintain accurate case files and records of all communication in line with Safeguarding and Data Protection legislation.
- Ensure that casefiles are kept up to date in an effective and timely manner in line with NIDAS standards.
- Deliver support to individuals who have experienced domestic abuse through telephone support.
- Support the wider team with delivering support groups in the community.
- Be supportive and active with domestic abuse campaigns to raise awareness within the local community.
- Complete referrals where identified to external agencies advocating for families ensuring their wishes and feelings are heard, and support needs are met.
- Engage in regular case reviews with the wider team/management to work through complex cases and offer insights from experience to overcome challenges together.

- To have continual high regard for the use and communication of client and agency data that complies with the requirements of the General Data Protection Regulation (GDPR).
- To promote and support equality and empowerment within all areas of work.

About you:

You will be a dynamic self-starter playing a key role in the development and growth of the Family Service. You will be empathic and ensure that the voice of the survivor is heard and that it feeds into the strategic direction of the organisation to promote a client led vision.

Equal opportunities:

As an Equal Opportunities and Disability Confident Employer, the organisation welcomes applications from all suitably qualified candidates including those from Black, Asian and minority ethnic (BAME) groups and disabled candidates. As part of our LGBT + Allies Programme, we also welcome applications from members of the LGBT + community and encourage inclusivity in the workplace.